

# CITY OF ROCKLIN FIRE DEPARTMENT



**2023  
ANNUAL REPORT**

**Station 23**  
**Fire Administration**  
**Headquarters**  
4060 Rocklin Road  
Rocklin CA 95677

**Station 24**  
3401 Crest Drive  
Rocklin CA 95765

**Station 25**  
2001 Wildcat Boulevard  
Rocklin CA 95765



## A MESSAGE FROM THE FIRE CHIEF

In 2023, the Department experienced a slight reduction in calls for service. The Department responded to 6,216 incidents in 2023 as compared to 6,422 incidents in 2024, resulting in a 3.2% reduction overall. A combination of lower emergency medical services incidents and service calls attributed to this reduction. The Department also experienced an 8.3% reduction in fires, which resulted in less property damage, injuries, and loss.

The Fire Department continued to make great advancements in 2023 with training, staffing, equipment, and public outreach. Firefighters engaged in training for low- and high-angle rescues, apparatus operations, active shooter scenarios, firefighter rescue practices, and a myriad of other lifesaving specialized training. In addition to this training, the Department received or was provided approval to purchase innovative equipment to better serve the community. Some of this equipment included providing Automatic External Defibrillators in City buildings, advanced video laryngoscopy devices to manage patient airways, and two new Command Vehicles equipped to manage small- and large-scale incidents. Lastly, the Department continues to participate in public education through schools, community centers, and special events. Firefighters provided basic fire safety practices, bleeding control and first aid measures, as well as hands only CPR to all age groups.

I am proud of the men and women of the Rocklin Fire Department as they work diligently to keep our community and visitors safe.

Respectfully submitted,

Reginald O. Williams

## 2023 – A YEAR IN REVIEW



New Staff Swear-In



Badge Pinning



Station Visits



Career Fairs



Public Education



Special Recognition



## DEPARTMENT BUDGET

### CITY DEMOGRAPHICS

19.6 SQUARE MILES SERVED

73,261 CITY POPULATION SERVED

2 ISO CITY CLASSIFICATION RATING

### WE ARE SUPPORTED BY

#### City Council Members

**Ken Broadway**, *Mayor*

**Greg Janda**, *Vice-Mayor*

**David Bass**, *Councilmember*

**Jill Gayaldo**, *Councilmember*

**Bill Halldin**, *Councilmember*

#### City Manager's Office

**Aly Zimmermann**, *City Manager*

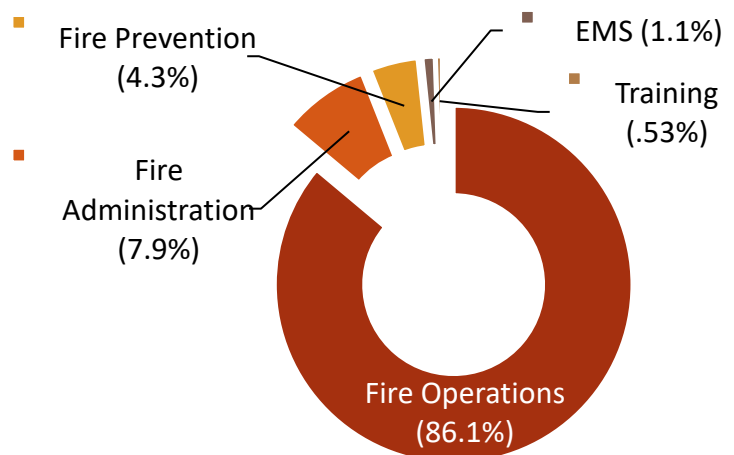
**Sherri Conway**, *Assistant City Manager*

The Fire Department budget is part of the overall City general fund that is approved by the City Council on an annual basis. The budget includes all aspects necessary for the fire department's operation including personnel, operations, and capital costs.

The City operates on a July 1 through June 30 fiscal year. For Fiscal Year 2022/2023, the adopted budget for the Fire department was \$11,477,000 with Fire Operations accounting for 86% of the department budget.

The Fire Chief and Chief staff are tasked with being the stewards of each fire department division's financial resources. Fire department Chief Officers continually evaluate the departments programs and service delivery models to ensure their cost effectiveness and efficiency, but more importantly to ensure we are meeting the emergency service needs of the Rocklin community.

The Rocklin Fire Department is committed to providing the best possible service within available funding to enhance the delivery of essential emergency services and keep the department on a fiscally sustainable path moving forward.





## FIRE ADMINISTRATION

### 2023 PERSONNEL

#### 44.5 Full-Time Fire Department Employees

- 1 Fire Chief
- 2 Deputy Fire Chiefs
- 3 Battalion Chiefs
- 15 Firefighter/Paramedics
- 9 Fire Engineers
- 9 Fire Captains
- 2 Fire Inspectors
- 1 Fire Plans Examiner
- 2.5 Administrative Staff
- 3 *Non-Paid Volunteer Staff*

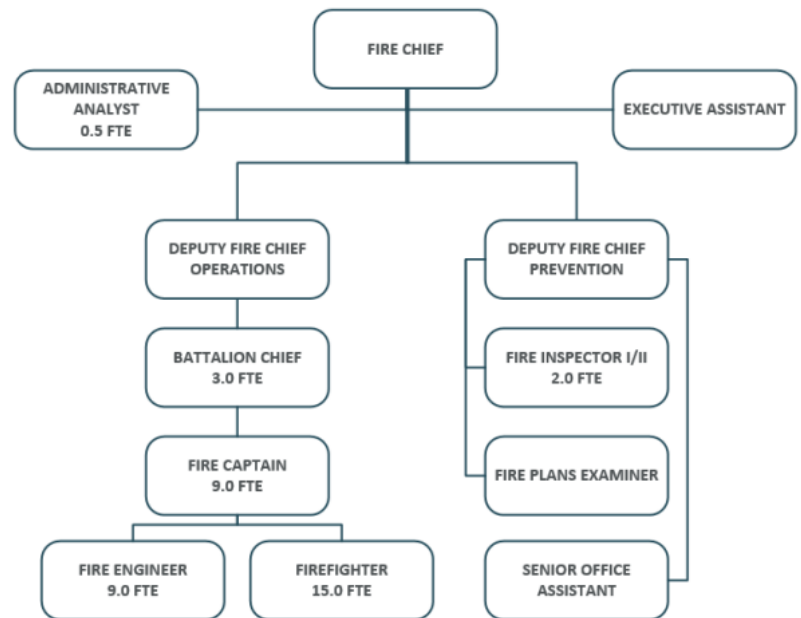


This year, we welcomed a new Battalion Chief, two new Fire Inspectors, and four new Firefighter-Paramedics to the Rocklin Fire Department family.

Additionally, we extended congratulations to two retirees this year whom served over 44 years of cumulative service to the Rocklin Fire Department.

Congratulations to retired **Battalion Chief Robert Molinaro** and retired **Fire Captain Chad Vert**.

### FIRE DEPARTMENT ORGANIZATION





## FIRE ADMINISTRATION *Continued*

### NOTABLE ACCOMPLISHMENTS

#### Fire Department Development

- ✓ Implemented Lexipol New Policies & Procedures
- ✓ Completed Station Alerting at all Stations
- ✓ Station security added to all Stations
- ✓ Implemented Hearts 4 Heroes Canine Therapy
- ✓ Completed Station Inspections
- ✓ Conducted an Open House
- ✓ Awarded Homeland Security Grant for Motorola portable radios

#### City Development and Emergency Preparedness

- ✓ Updated and Developed Emergency Operations Plan
- ✓ Conducted Executive Staff Table Top Emergency Operations Preparedness Training

#### Promotional and Hiring

- ✓ Conducted Firefighter/Paramedic, Engineer, and Captain Recruitments
- ✓ Conducted two Firefighter Lateral In-House Academy's
- ✓ Conducted Fire Safety Inspector Recruitments

#### Training

- ✓ Completed Active Shooter Scenario Training
- ✓ Hosted Multi-Company Training Burn



## CALLS FOR SERVICE (A Closer Look)

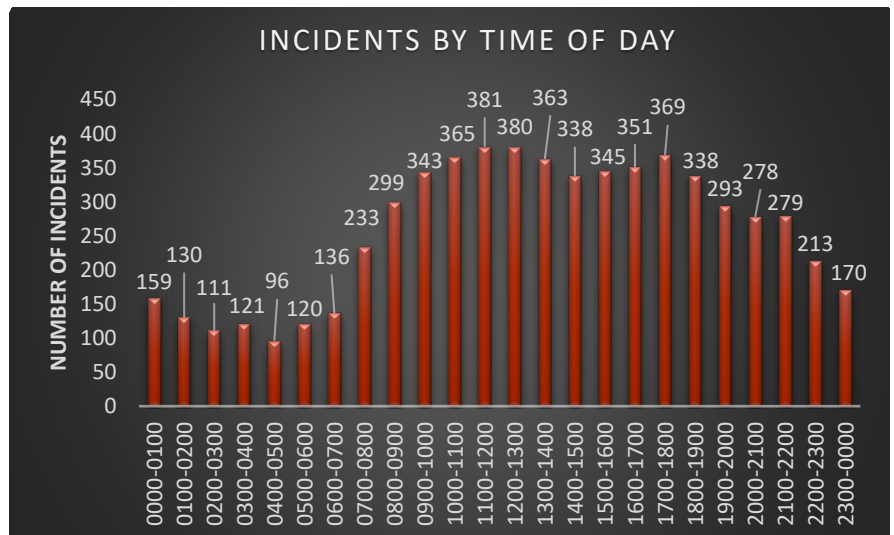
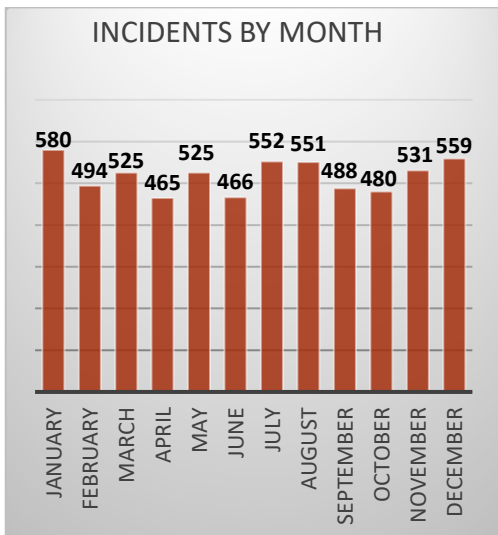
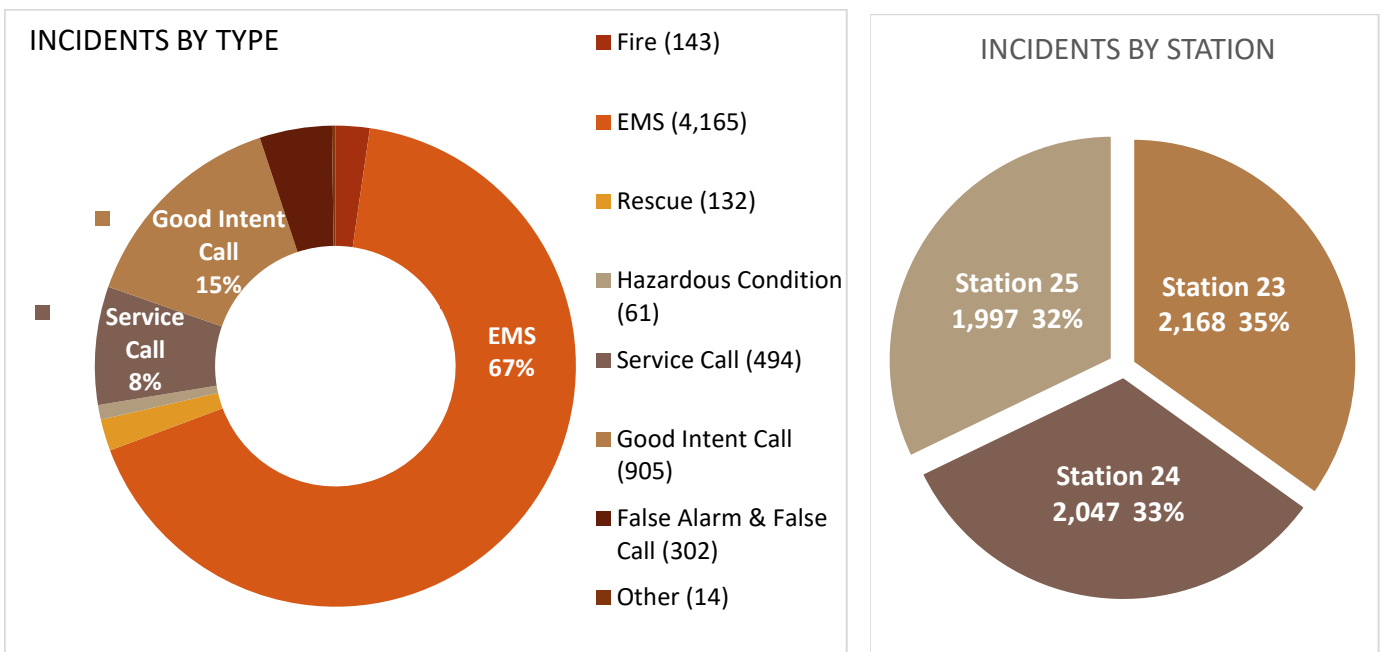
In 2023, the Rocklin Fire Department responded to 6,216 calls for service between January 1st and December 31st with an average of approximately 518 incidents per month. The total calls for service for 2023 resulted in a 3.2% decrease from last year's total incident responses with an average of 535 incidents per month.

	<u>2023</u>	<u>2022</u>
<b>TOTAL</b>	<b>6,216</b>	<b>6,422</b>
<b>Medical Calls</b>	<b>4,165</b>	<b>4,243</b>
Illness/Injury		
Vehicle Accidents with injuries		
Vehicle Accidents with non-injury		
Medical Assists		
<b>Service Calls</b>	<b>494</b>	<b>617</b>
Assist Invalid		
Cover assignment, standby, move-up		
Assist Police or other Governmental Agency		
Smoke or odor removal		
Other (water or steam leak, unauthorized burning, etc.)		
<b>Good Intent</b>	<b>905</b>	<b>855</b>
Dispatched and Cancelled En-route		
No Incident Found on Arrival at Address or Wrong Location		
Smoke scare, odor of smoke		
Other (Hazmat release investigation, no release, authorized control, etc.)		
<b>False Alarms</b>	<b>302</b>	<b>329</b>
Smoke detector activation due to malfunction or unintentional		
Alarm system sounded, activation due to malfunction or unintentional		
Other (CO detector activation due to malfunction, sprinkler activation-no fire)		
<b>Hazardous Materials</b>	<b>61</b>	<b>83</b>
Gasoline, oil or other flammable liquid spill		
Other (Electrical, Arcing equipment, Power line down, chemical spill, etc.)		
Carbon Monoxide Incidents		
<b>Fires</b>	<b>143</b>	<b>156</b>
Structures		
Vehicle		
Grass, Wild Land		
Other (cooking, chimney, trash, etc.)		
<b>Rescues</b>	<b>132</b>	<b>134</b>
Extrication of victim from stalled elevator, vehicle, or building/structure		
Animal rescue		
<b>Other</b>	<b>14</b>	<b>5</b>
Severe weather or Other		



## CALLS FOR SERVICE *Continued*

Emergency Medical Service (EMS) incidents continue to account for the majority of fire department activity each calendar year. EMS incidents decreased from 4,243 in 2022 to 4,165 in 2023, accounting for a 1.8% decrease. Service Calls and Good Intent responses accounted for 8% and 15% respectively of the total incidents during the year. Approximately 90% of all activity captured during the 2023 calendar year is attributed to EMS, Service Calls, and Good Intent Calls.





## DEPARTMENT TRAINING

The Rocklin Fire Department takes great pride in providing quality service to the residents of the City of Rocklin. This high standard is achieved through the implementation of quality training.

Earlier this year, the Rocklin Fire Department hosted a multi-day, multi-agency training burn. The purpose of the drill was to enable multiple personnel from Rocklin and several other agencies to gain Instructor Live Fire Training - Acquired Structure (ILFT-AS) experience. This further allowed staff to be able to conduct live fire training upon completion of the certification track. Additionally, the training burn allowed Firefighters to observe live fire behavior, improve hose management skills, and complete proper application of water use.

In 2023, the Rocklin Fire Department completed almost 9,000 hours of cumulative training hours with each firefighter averaging approximately 270 hours. These numbers show the commitment the department staff have for serving the community for all emergencies.

Training consists of search and rescue, emergency vehicle operations, technical rescue response, and county-wide multi-company training including RT-130 and more. The department is currently in the process of updating the California Joint Apprenticeship Committee (Cal-JAC) program which will help create a clear training path for all ranks in the department to become journeymen.

**8,900** Total Training Hours Completed in 2023

**270** Average Training Hours per Firefighter







## DEPARTMENT OPERATIONS

### RESPONSE TIMES

The information below reflects the response time performance in the Department's service area, showing the performance of first-arriving apparatus to priority calls.

Response time is the elapsed time from when a unit is dispatched by the Rocklin Police Department Dispatch Center until the unit arrives at the scene.

Rocklin Fire Department's goal is to be able to respond to incidents within 5 minutes 90% of the time.

#### Average Response Time of Structure Fire Calls:

**5.25 MIN**

#### Average Response Time of EMS Calls:

**5.13 MIN**

#### Average Response Time of All Calls:

**5.38 MIN**

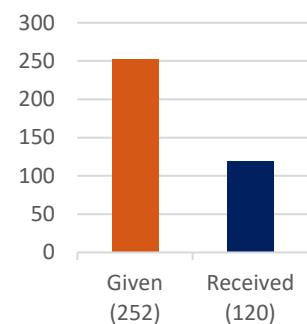
This year, there were two significant events that resulted in saving the life of occupants who could not exit on their own.

- On March 7, 2023, the Rocklin Fire and Police dispatch center received a 911 call of a residential fire with an occupant unable to exit the home on their own. Fire Engine 23 arrived to the incident to find the rear of the home on fire with smoke coming from the residence.
- On September 19, 2023, the Rocklin Fire and Police dispatch center received a 911 call of a fall in an apartment building. Upon arriving, Fire Engine 23 observed an audible smoke alarm sounding in the area of the apartment of concern and elevated the call to a working structure fire after determining smoke inside the apartment.

On both occurrences, the fire crews responded expeditiously, worked efficiently as a team, and deployed effective tactics that resulted in saving the life of the occupants. Each day Rocklin firefighters show exceptional courage in lifesaving efforts.



### MUTUAL AID





## FIRE PREVENTION

The Fire Prevention Division of the fire department provides city residents with the highest level of community risk reduction and active fire prevention through education and enforcement by working with businesses and residents. The Fire Prevention team managed by the Fire Marshal is divided into four areas of focus: Fire Prevention and Inspections, Public Education, Fire Plans Review, and Fire & Arson Investigations.

The Fire Prevention Division completes annual fire and life safety inspections that include state mandated inspections, business inspections, schools, hotels/motels, apartment complexes, and assemblies to ensure Rocklin residents and the community are safe from potential fire hazards.

The Fire Prevention team is responsible for new construction, tenant improvement projects, weed abatement and fireworks booths. The inspection process includes verification of the buildings use and maintenance per the California Fire Code, National Fire Protection Association (NFPA) standards, and the Rocklin Municipal Code.

### Firefighters Burn Institute Youth Firesetters Program (FFBI YFP)

*FFBI YFP is a program utilized when children are identified as either responsible for a fire or showing a fascination with playing with fire. The program provides an academy-structured course, and it is recommended that all family members attend the academy to better understand fire and life safety.*

In 2023, the Rocklin Fire Department referred four juveniles to the FFBI YFP.

## ARSON INVESTIGATIONS

*The Rocklin Fire Department Fire and Arson Investigation Unit (FAIU) serves to perform complex fire investigations on incidents that are suspicious, criminal, or have a significant dollar loss to the community. Trained Arson Investigators assigned to the FAIU conduct fire origin and cause investigations, identify if an incident is criminal, and work with the Rocklin Police Department and other allied law enforcement agencies to investigate and forward cases to the District Attorney's office for prosecution. Arson Investigators assigned to the FAIU are peace officers under California penal code 830.37.*

*In 2023, the FAIU conducted 22 fire investigations. Eight fires were determined to be arson or criminal in nature. Of those investigations, arson investigators executed ten search warrants related to criminal cases involving fire which then resulted in five arrests for arson crimes committed in Rocklin in 2023.*

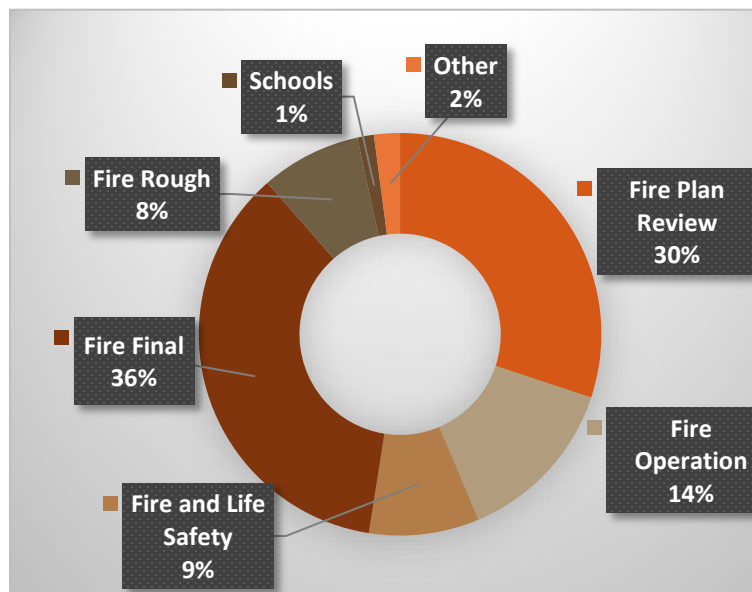


## FIRE PREVENTION *Continued*

The Fire Prevention team conducted 139 initial fire inspections and 623 final fire inspections between January 1st and December 31st. In addition to providing fire and life safety inspections, the Fire Prevention Plans Examiner completed 520 initial fire plan examination reviews.

The Prevention team and fire crews presented approximately 34 public education events reaching thousands of Rocklin residents and community members of all ages. The Fire Administrative office receives several public education requests throughout the year that include school visits, harvest festivals, career fairs, and City-wide special events.

The graph below shows the percentage of permits completed by the department including operational permits, new and existing fire construction permits, schools, and “other” including Christmas tree lots.





## EMS HIGHLIGHTS

The fire department provided community outreach CPR classes during the Open House at Station 24 in October, as well as implemented a new resuscitation system called Handtevy.

The Handtevy System advances the quality of pediatric and adult emergency medical care, providing accurate drug dosages with easy access to protocols and timers essential during resuscitation efforts.

This year the EMS Division purchased new Automated External Defibrillator (AEDs) to be installed in all City buildings, increasing the availability of life saving tools to City employees and the public.

Additionally, video laryngoscopes were purchased to assist with managing airways for unconscious patients, providing the highest level of pre-hospital care. The EMS Division also implemented Field Patient Care Reports (PCRs) with the use of iPads. This allows crews to accurately document treatment in the field, improving efficiency and communication with transport providers and hospitals.

## EMERGENCY MEDICAL SERVICES

### CARDIOPULMONARY RESUSCITATION (CPR)

CPR is an emergency lifesaving procedure performed when the heart stops beating. Keeping blood flow active can extend the opportunity for a successful resuscitation once trained medical staff arrive on site.

Last year, Rocklin fire crews administered lifesaving skills to an extended member of the fire service family. On Thanksgiving Day of 2022, a Rocklin resident and an early mentor to Fire Chief Williams suffered from Sudden Cardiac Arrest in front of family at Thanksgiving dinner. 911 was called and while crews were enroute to respond, the residents retired nurse wife and retired law enforcement daughter started bystander CPR. After treatment on scene by Engine 23, Truck 24, and AMR, the resident was resuscitated and transported for definitive care.

Rocklin crews train for these situations on a regular basis and have some of the highest resuscitation rates in the region because of it. In October this year, the resident visited the station and shared his message: "Learn CPR". This very simple skill could very well change the life of a bystander or a loved one.





## STATIONS AND FIRE APPARATUS

### THREE STATION LOCATIONS:

STATION 23 –  
4060 ROCKLIN ROAD

STATION 24 –  
3401 CREST DRIVE

STATION 25 –  
2001 WILDCAT BLVD

### DEPARTMENT APPARATUS AND TYPES:

- Two Fire Engines (Type I)
- One Aerial Ladder Truck
- Three Wildland Engines (Type III)
- One Breathing Support Unit
- One Emergency Utility Vehicle
- Six Command and Support Vehicles
- One Historical Fire Engine (1936 Dodge Van Pelt)

### FIRE APPARATUS

Three fire stations house several pieces of fire apparatus currently in the City of Rocklin. All apparatus are utilized for both emergency and support operations. Each fire station staffs a primary fire apparatus with a Fire Captain, Fire Engineer, and a Firefighter.

Minimum daily staffing level includes:

- 1 Battalion Chief
- 3 Fire Captains
- 3 Fire Engineers
- 4 Firefighter-Paramedics

Operational personnel cover three shifts (A, B, and C Shift), working a 48/96 schedule, 7 days a week, 365 days a year in order to provide professional emergency response fire services to the Rocklin community.

### STATION 25 NEW LOOK





## DEPARTMENT SOCIAL MEDIA

The Rocklin Fire Department recently re-established a Department Administration Facebook page to share helpful fire and life safety tips and announcements of department and city events. We look forward to building our follower base and sharing more about department updates with the Rocklin community. Please visit the Department Administration page at: [www.facebook.com/RocklinFireDepartment](http://www.facebook.com/RocklinFireDepartment)

These important social media pages will provide valuable information on incident areas where department staff are working on emergency calls as well as notifying the public of Red Flag Warning days. Red feather flags will be posted in front of the fire stations when weather is most critical of potential increase of dangerous fire hazards in and around the City. Fortunately, we saw fewer major wildland fires this past year.



VISIT US ON  
SOCIAL MEDIA  
AND ON THE  
DEPARTMENT WEB PAGE



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